



# SERVICE IN THE HOTEL

**HS**  
HOTSSON  
HOTEL  
SILAO • MEXICO

## BASEMENT

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Covered parking lot \*\* 24 hours

## FIRST LEVEL

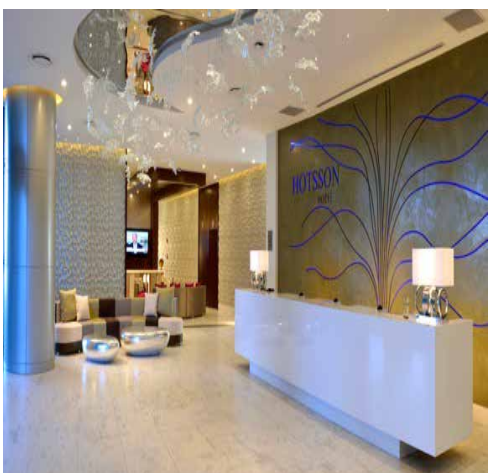
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**Spa** Monday to Friday  
10:30 to 14:00 and 16:30 to 20:30 h  
Saturday 10:00 to 20:00 h  
**Ice Machine**

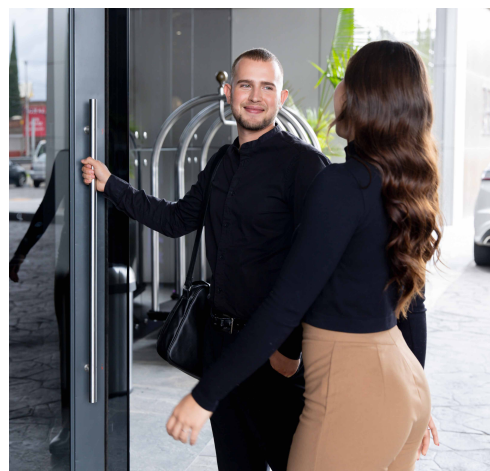


## LOW LEVEL

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**Reception** | Ext. 1560 hours every day



**Concierge** | Ext. 1519 24 hours every day



**Los Vitrales Restaurant** | Ext. 1505 6:00 to 23:00 h



**Room Service** | Ext. 1505 24 hrs every day



**Café Expresso** | Ext. 1530 8:00 to 22:00 h Monday at Sunday



**Sport Bar** | Ext. 1557 16:00 to 23:00 h Monday at Sunday



**Business Center** | Ext. 1508 7:00 a 20:00 h Mon-Fri / 8:00 a 14:00 h. Sat



**Pool** | 08:00 to 20:00 hrs every day



**Sales and Banquet Departments** | Ext. 1501 y 1511 8:00 to 14:00 h and from 3:00 to 18:00 h Monday to Friday Saturday 9:00 to 14:00 h



**Ruby, Jade, Sapphire, Turquoise, Opal and Emerald Event Rooms**



**24 hour parking**

## SECOND LEVEL

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- Gym 6 am to 11 pm Every day
- Ice Machine



## FIFTH LEVEL | Iprefer Floor | HS EXCLUSIVE

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- Ice Machine



**I PREFER**<sup>SM</sup>  
HOTEL REWARDS

## SEVENTH LEVEL

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- **HOTSSON CLUB** | Ext. 1551  
06:00 to 22:00 h Mon-Fri /  
07:00 to 22:00 h Sat and Sun  
American breakfast In maximum courtesy  
for two adults previously registered and  
staying.  
Exclusive Service available at Hotsson Club.  
Monday to Friday 6:00 a.m. to 11:00 a.m.  
Saturday and Sunday from 7:00 a.m. to  
12:00 p.m.



**\*EXCLUSIVE ACCESS FOR GUESTS  
EXECUTIVE FLOOR.**

## SERVICES INSIDE THE ROOM

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- We have the sale of Personal Items if you require call Extension 0.
- Each floor has an ice machine.
- Executive Transportation Services and Car Rental
- We have an agreement with the Aranda de La Parra Hospital

### Laundry | 08:00 to 18:00 hrs Mon-Sat

- Laundry | 08:00 to 18:00 hrs Mon-Sat  
Laundry and Dry Cleaning | 08:00 to 18:00 hrs Mon –  
Sat Regular service. The clothes will be collected  
from 08:00 a.m. to 11:00 a.m., and will be delivered  
the same day at 8:00 p.m.

- Express Service

The clothes will be collected between 8:00 a.m. and  
4:00 p.m. The service will be delivered in 3 hours,  
with a cost of 50% more for the Express service.  
“Does not apply to dry cleaning services”

